## Nahdi Medical Company







## > FY 2024 Financial Highlights

RESILIENT FINANCIAL PERFORMANCE	In # (% of revenue)	Q4 2024	Q4 2023
	Revenue	2.36bn (+6.7%)	2.21bn
	Gross Profit	882mn (37.3%)	854mn (38.6%)
	Net Profit	158mn (6.7%)	<b>171mn</b> (7.7%)
	EBITDA	385mn (16.3%)	345mn (15.6%)
	In # (% of revenue)	FY 2024	FY 2023
	Revenue	9.45bn (+8.4%)	8.71bn
	Gross Profit	3.53bn (37.4%)	3.52bn (40.4%)
	Net Profit	821mn (8.7%)	893mn (10.2%)
	EBITDA	1.59bn (16.9%)	1.58bn (18.1%)
STRONG CASH FLOW GENERATION	Free Cash Flow #1.16bn (+18.2%) ZERO DEBT	Capex 4.1% of revenue	DPS

## Communicated Guidance



	Medium Term Guidance	FY 2024 Actuals	
Total revenue Growth	Total revenue growth (3% - 5%)	8.4%	<b>√</b>
<b>EBITDA Margin</b>	Expected to be at (~ 17%)	16.9%	✓
<b>₩</b> Capex	Capex % of revenue (4%-5%)	4.1%	✓
<b>₩</b> Dividend Policy	Expected to continue at (70% - 80%)	87% in 2024	<b>√</b>
Capital Structure	Growth to be funded organically	Zero debt	$\checkmark$





# Solid Revenue Growth Across the Businesses & Categories

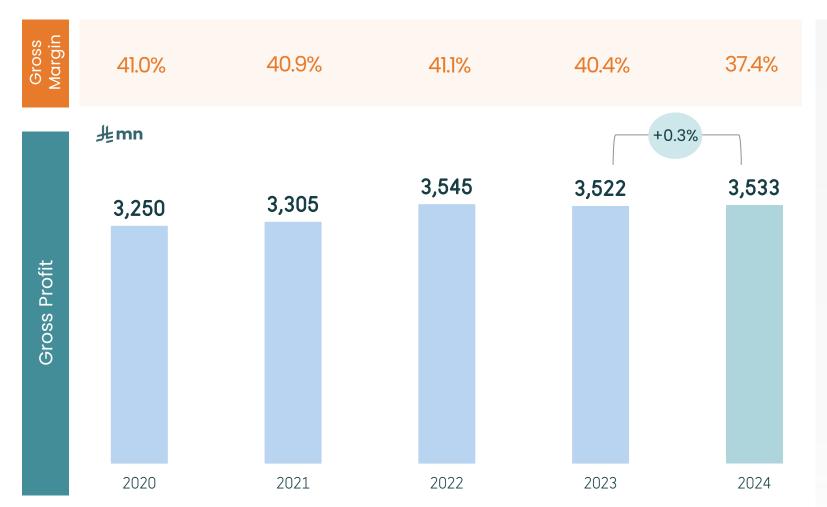


## Revenue in FY 2024 grew by 8.4% YoY driven by a 6.5% growth in the Retail business

Strong performance of Nahdi's fast-growing businesses, both the Healthcare and UAE divisions doubling their revenues for the third consecutive year, with YoY increases of 98.3% & 132.6%, respectively



## Best in Class Gross Profit Margin



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The continues investments to support the sales performance generated solid topline growth

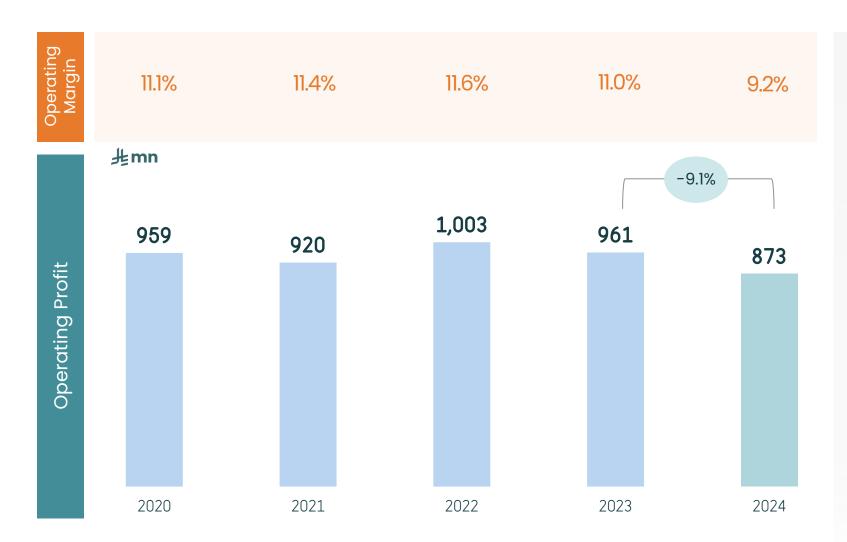
Accelerated growth in strategic business channels i.e. Online, Healthcare & UAE

Higher base last year: #33 million inventory provision release resulted from a change in the inventory provision policy

Source: Company disclosure



## Best in Class Operating Profit Margin



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Efficient OPEX management delivered a 1.2% improvement in operating expenses as % of revenue, despite the investments in key strategic initiatives i.e. network expansion, healthcare, UAE & digitalization

Investment in the GM was partially funded by the established OPEX efficiency program.

Savings from established cost efficiency programs allowed the company to accelerate its strategic investments

Source: Company disclosure

#### Attractive Net Profit Profile



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Operating expenses efficiency shows 1.2% improvement in operating expenses as % of revenue, despite the investments in key strategic initiatives i.e. network expansion, healthcare, UAE & digitalization

Savings from established cost efficiency programs allowed the company to accelerate its strategic investments

One-time Zakat provision release of £ 32.7 million resulted from closing the Zakat assessment for previous years



## Strong EBITDA Outcomes



#### **Highly profitable business**

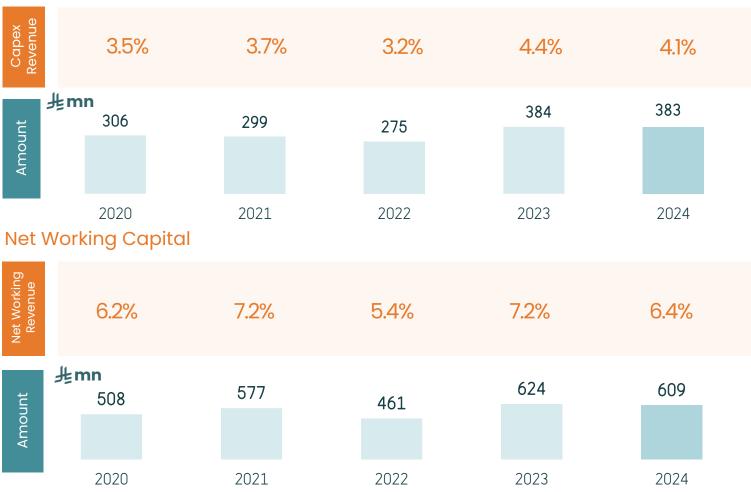
Consistently delivering bestin-class retail EBITDA margin in line with the guidance

Source: Company disclosure



## Zero debt with strong free cash flow

#### Capex



#### Best-in-class ROE & ROA

Highly profitable business with ROE 31.7% and ROA 13.3% in 2024

Consistently generating a solid free cash flow of 且1,163mn, reflecting an 18.2% increase compared to 2023

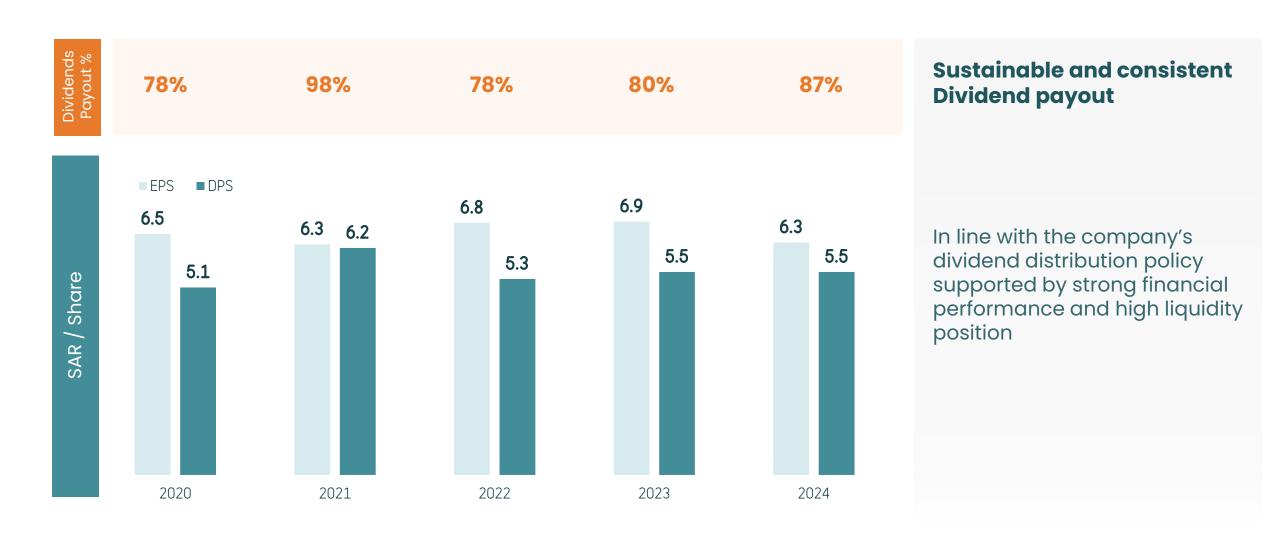
Lighter Capex business model with lower working capital requirements

Continue to maintain high cash balance at £957mn, while funding all investments organically

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### Consistent dividend distribution to shareholders





#### 2025 Guidance

Total revenueGrowth

Revenue growth (6% - 8%)

**♥** EPS

EPS Expected to grow annually at (4% - 6%)

**Capex** 

Capex (~4%)

Dividend Policy

Expected to continue at (70% - 80%)

Capital Structure

Growth to be funded organically





## We Exist to Add Beats to Our Guests' Lives Every day

#### Vision

To be the most loved & trusted health and wellbeing partner for all our Guests

#### Mission

To exceed all our Guests' expectations by providing superior personalised lifecare experiences every day, everywhere

#### Values















# 38 Years of Building Trust

Pharmacy chain
1,181 stores in KSA & UAE

~100mn
Guests / yr
served across pharmacies

22%OnlineContributionfrom our e-commerce platforms

Polyclinics
delivering 98.3% revenue growth

Lities

Serving 97% of KSA population

70+%
of Revenue
Generated by Nuhdeek
Guests

Private Label

& Differentiated Brands contribution

1.4M+ (+47%) Vs. FY 2023 Guests served

through our omnihealth ecosystem





#### Invested in the success of our people More than 500K hours of

training conducted annually



Human Resource Human Resources and Development Social Development

Always cultivating Saudi talents

#### Strong Partnerships

24 Universities. providing 2,000+ training opportunities 35% **Nationalization** 

No. 1

Hiring +1000 national pharmacists



#### 2nd in KSA & GCC in 2024

Among the top companies in Saudi, GCC, Middle East and Asia for the 6th consecutive time.

Total number of Nahdi and Nahdi's Subsidiaries staff is more than 10K as of FY2024

## Guests at heart,

## Access a world of personalized healthcare & wellbeing solutions

#### **Pharmacies**



Trained expert pharmacists

Fair Pricing & wide

Assortment

Drive-through



#### Digital everywhere

◆ E-commerce & Nahdi Global

**E-pharmacist** 

**E-Prescription** 

Home Delivery

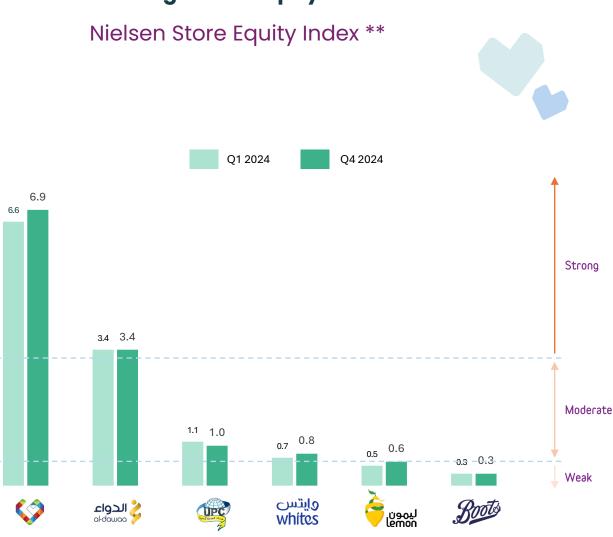
#### **Polyclinics**

- Clinical consultation
- ★ Wellness Cards
- ★ Home Healthcare
- Virtual medical consultation

## LARIN +70% of revenue generated from Nahdi "Nuhdeek" Guests-90 **NPS** 800K+ new Nuhdeek Guests. he brand equity of pharmacies and underlying endation, store preference and willingness to pay

# Nahdi: Guest Satisfaction - the Cornerstone of our strategy

**Stronger Brand Equity YoY** 



### Nahdi: Championing Social Responsibility in Healthcare





#### CSR AWARDS → 2024

Best Company
in the
Healthcare Sector







### Yesterday

Effective chronic Disease Management

#<mark>وقفة\_اهل</mark> Wagfat Ahel



Activating preventive care & wellbeing

**ὑjlg** Wazin

#### **Tomorrow**

Women's Empowerment (in health)

عطاعك Ata'ek

## Nahdi: The Retailer Suppliers Trust, Partnering for Mutual Success



Rank/19	Score 11 \( \bigs_5 \) Industry Average	
1 4	65 🛕 38	Ranked #1
2 0	59 🛕 15	among all Pharmacy &
يثرا على 3 D	56 🛕 20	Grocery retailers

Rank/14 Score
48 ▲ 39 Industry
Average

79 ▲ 49

1 ▲ 3

79 ▲ 49

2 ▲ 6

68 ▲ 61

3 ▲ 9

60 ▲ 91

Ranked #1
among Pure &
Omnichannel
retailers





## Nahdi; Sets World-Class standards & wins World-Class awards











Store Retail Initiative of the Year















## Nahdi's Growth Drive for building a bigger future

#### Investing into evolving consumer trends



+8.4%

Revenue FY24 vs. FY23 21,000+

New SKUs added in 2024

22.0%

E-commerce contribution (from 16.6% in FY23)

#### **Efficient OPEX management**



**1.2% Improvement**OPEX as % of revenue not impacted by outlays in new initiatives (28.5% in FY24 vs. 29.7% in FY23)

#### **Investment into Strategic Initiatives**



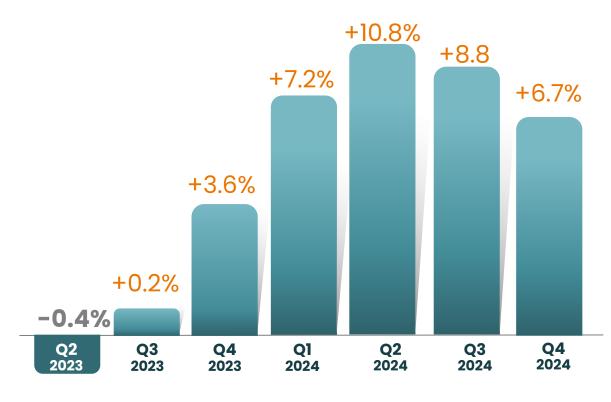
98.3%

Revenue growth Healthcare (FY24 vs. FY23)

132.6%

Revenue growth UAE (FY24 vs. FY23)

#### **Quarterly Growth YOY**





# Nahdi's Leap: advancing national Healthcare leadership

- Revenue 98% growth FY 2024
- 4 matured polyclinics generating net margin of 15%+
- Guest visits 1.4 mn+, +47% from 2023\*
- Virtual Consultations +41% reaching 797K from 564K 2023

#### Prescription (Build & Borrow)

- Nahdicare generated #257mn to pharmacies FY 2024
- 10 polyclinics operational (FY 2024)
- Presence in 7 cities provides access to 32% of KSA population





## Nahdi's forward thinking UAE move; Powering up regional healthcare

- Presence in 5 Emirates in the UAE
- Reach a total of 25 pharmacies
- The UAE witnessed 133% revenue growth in FY 2024 Vs. FY 2023







## Thank You

**Investor Relations Department** 

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